Commonwealth of Massachusetts Executive Office of Health and Human Services

Department of Mental Health Resource Directory

April 2023





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For any changes to this guide, please contact Avis Somerville, Commissioner's Office, by email at avis.somerville@mass.gov or by phone at (617) 626-8130.

Commonwealth of Massachusetts Department of Mental Health

VISION AND MISSION STATEMENT

VISION

Mental Health is an essential part of health care. The Massachusetts Department of Mental Health, as the State Mental Health Authority, promotes mental health through early intervention, treatment, education, policy and regulation so that all residents of the Commonwealth may live full and productive lives.

MISSION STATEMENT

The Department of Mental Health, as the State Mental Health Authority, assures and provides access to services and supports to meet the mental health needs of individuals of all ages, enabling them to live, work and participate in their communities. The Department establishes standards to ensure effective and culturally competent care to promote recovery. The Department sets policy, promotes self-determination, protects human rights and supports mental health training and research. This critical mission is accomplished by working in partnership with other state agencies, individuals, families, providers and communities.

AUTHORITY

Massachusetts General Law: Chapters 19, 123

Regulations: 104 CMR

Departmental policies issued from time to time by Commissioner

Mental Illness and Recovery

Serious, long-term mental illness describes disorders that cause severe disturbances in thinking, feeling and relating that result in a substantially diminished capacity for coping with the ordinary demands of life. Mental illness may affect anyone, regardless of age, sex, gender, race, income, religion or education. One in every five Americans experiences an episode of mental illness at least once in a lifetime or experiences numerous or persistent episodes.

We know that recovery from mental illness is possible. The Department of Mental Health (DMH) supports recovery in many ways, most importantly through its Community First Initiative. "Recovery Through Partnership" is the guiding principle that supports Community First for adults, children, adolescents and families with serious mental illness and serious emotional disturbance. We champion people's right to live as independently as possible in the community, and it is DMH's responsibility to support recovery and success of individuals with the lived experience of serious mental illness.

Community First Goals:

- Sustain a person and family centered agency that is culturally competent and eliminates disparities.
- Use evidence based and emerging practices and data-driven decision making while achieving operational efficiencies.
- Engage in meaningful consumer and family involvement and peer support in all aspects of the Department of Mental Health.
- Rely on services that are flexible, trauma-informed, and that value respect and dignity.

Community First focuses on the individual and that for every individual there are as many paths to recovery. DMH consumers include those with serious mental illnesses. These include schizophrenia, depression and manic depression. Current research indicates that many severe mental illnesses are biological diseases that interfere with normal brain function. Genetic factors, family history, psychological or social factors, chronic medical illness, substance use and severe traumatic life crises can create a predisposition to mental illness. Mental illness is not the result of a lack of "willpower" or weak character. Mental illness can occur at any age, even when a child is very young or in elderly people.

Researchers continue to pursue the study of how biochemical, psychological, genetic and environmental factors interact and contribute to the onset of mental illness and severe emotional disturbance.

The majority of psychiatric disorders can be effectively treated. Treatment, which often combines medications with therapeutic and social rehabilitation interventions, can effectively alleviate the symptoms of mental illness and stabilize children and adolescents diagnosed with severe emotional disturbance.

Community support services are a critical component of recovery. Living independently, building social relationships, getting an education and holding a job are goals for most people with mental illness while others may need supports for longer periods to achieve and maintain independence.

HOW TO USE THIS DIRECTORY

The Department of Mental Health (DMH) has a Central (administrative) Office, located in Boston, with 5 Area Offices located throughout the state. In addition, there are local service delivery sites within each Area. The DMH Areas are: Metro Boston, Southeast, Northeast, Central Massachusetts, and Western Massachusetts.

To get information about mental health services or the names of key DMH managers serving your city or town:

- 1) Locate the city or town of your residence in the alphabetical listing at the very back of the Directory; the Area is identified in parentheses after the city or town.
- 2) Locate the appropriate Area office from the Table of Contents at the front of the Directory.
- 3) Under the Area office, find your city or town under "Local Service Sites" and contact the "Person in Charge". The "Person in Charge" will be able to provide you with information or direct you to the appropriate resource.
- 4) The names of key managers in the Department's Central Office are also listed in this Directory.

INDIVIDUALS WHO ARE DEAF, HARD OF HEARING, OR SPEECH DISABLED

Individuals who are deaf, hard of hearing, or speech disabled may access any of the Department of Mental Health's offices via a number of relay services. DMH staff may also reach out to deaf, hard of hearing or speech disabled persons through these services. The most common are:

- **Video Relay Service (VRS)** is federally funded telecommunications service where a remotely situated American Sign Language (ASL) interpreter interprets between a Deaf person who is using a video phone at once location and a hearing person who is using any voice phone, at another location. At the Deaf user's end, a videophone and a high-speed internet connection are necessary; nothing is needed at the hearing caller's end. VRS allows conversations to flow in near real time and in a faster and more natural manner than via TTY. VRS is a free service available 24 hours a day/7 days a week. Some VRS agencies also have trilingual interpreters who can interpret between eg Spanish and ASL. For more information visit the <u>VRS consumer guide</u>.
- Video Remote Interpreter (VRI) is conceptually similar to VRS in that it uses a remotely situated ASL interpreter to interpret between a Deaf ASL user and a hearing person. The difference is that this service is not federally funded and is designed to facilitate communication between a Deaf person and a hearing person at the same location, using a remotely situated ASL interpreter. For this service, a video connection and high-speed internet is required for the location where the Deaf and hearing person are located.
- The **Massachusetts Relay Service** (**MassRelay**) is a free service for the residents of Massachusetts. It enables people who are deaf, hard of hearing, late-deafened, or speech disabled to use the telephone system via a text telephone (TTY) or other device to call persons who can hear, and vice versa. Mass Relay is available 24 hours a day/7 days a week and is accessed by dialing 711. The call can be initiated from any TTY or telephone.
- Captioned Telephone Service (CTS) for people with a special "captioned telephone" that enables them to read what the other person is saying through captions displayed on the "captioned telephone", while communicating through spoken language.
- **Speech-to-Speech Relay Service** (**STS**) is used by a person with a speech disability. A communication facilitator, who is specially trained in understanding a variety of speech disorders, repeats what the caller says in a manner that makes the caller's words clear and understandable to the called party. No special telephone is needed. For more information visit the <u>STS Relay Service consumer guide</u>.

For more information about these and other forms of relay services, see the FCC factsheet at http://www.fcc.gov/cgb/consumerfacts/trs.html.

For all relay services, a Relay Operator will facilitate the call by dialing the party being called and then will stay on the line to relay messages via ASL (VRS/VRI), a TTY or regular telephone (STS) and verbally to people who can hear. Relay Operators provide exact interpretations/transcriptions of what they hear and see. All relay calls are confidential.

How to use VRS

The ASL user, using a television or a computer with a video camera device and a broadband (high-speed) Internet connection, dials the VRS number and is connected to a qualified ASL interpreter. They communicate with each other in ASL through this video link. The VRS interpreter places a telephone call to the party the VRS user wishes to call and relays the conversation back and forth between the parties. The ASL user sees the interpreter on the monitor, and the person who can hear is connected via a regular telephone/cellphone. People who can hear can also initiate a VRS call; they simply call the ASL user's 10-digit number (regular telephone number) and will automatically be connected to a VRS interpreter.

There are a number of VRS providers, all of which provide the same service. Some people have a preferred provider, some do not. The current FCC-approved providers are:

- ASL Services Holdings, LLC (branded as GlobalVRS)

Website: https://www.globalvrs.com

- Convo Communications, LLC

Website: https://www.convorelay.com

- Sorenson Communications, LLC (branded as Sorenson VRS and CaptionCall)

Website: https://www.sorenson.com

- **ZP** Better Together **Purple** (sub-brand)

Website: https://www.purple.us

ZVRS (sub-brand)

Website: https://www.zvrs.com

How to use MassRelay

NOTE: This particular form of communication is almost obsolete. There are rare instances when a person may try to reach out via a TTY, but for the majority of Deaf and hard of hearing consumers; their preferred method of access is now through VRS.

- 1. Dial **711**.
- 2. A Relay Operator will answer the call. Inform the Relay Operator either verbally or via the TTY of the number of the person you are calling and the connection will be made.
- 3. The Relay Operator will type the spoken words to the deaf/hard of hearing person's TTY and read/voice the typed words from the TTY back to the person who can hear.
- 4. The person who can hear should speak slowly and directly to the deaf/hard of hearing person, not to the Relay Operator.
- 5. The phrase "Go Ahead" is used each time one party has finished and is ready for a response.

Several DMH site offices also have VideoPhones, which can be used for direct communication between staff and ASL users.

DMH Site Office VideoPhone numbers	North County Site Office VideoPhone: (978) 627-4468 Springfield Site Office VideoPhone: (413) 301-0914 Metro North Site Office VideoPhone: (339) 219-6119 Westborough Site Office VideoPhone: (508) 948-0605 Lindemann/Cambridge/Somerville Site Office VideoPhone: (857) 366 4215
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Central Office 25 Staniford Street Boston, MA 02114

Main Number: (617) 626-8000 Behavioral Health Helpline: (877) 773-2445

www.mass.gov/dmh www.masshelpline.com

Brooke Doyle, Commissioner	(617) 626-8123
Lynn Beatrice, Executive Assistant to the Commissioner/Office Manager	(617) 626-8123
Avis Somerville, Administrative Assistant	(617) 626-8130
Kristen Lee, Administrative Assistant	(617) 626-8128
Crystal Collier, Chief of Staff	(617) 626-8031
Startese Sims, Director of Human Rights / Ombudsman Flojona Desroches-McClain, Assistant Director of Human Rights	(617) 626-8218 (617) 626-8139
Katherine Gallant, Director of Investigations	(617) 626-8108
Diane McPherson, Administrative Assistant	(617) 626-8269
Stephen Cidlevich, Director of Constituent Affairs	(617) 626-8140
Glenda Hazard, Director of Communications	(617) 626-8150
Jonathan Fox, Web Coordinator/Liaison	(617) 626-8350
Michelle Cormier, Communications Coordinator	(617) 626-8118
Daniela Harrigan, Director of Community Engagement	(617) 626-8124
Jay Tallman, Director of Policy	(617) 626-8179
Robert Walker, Office of Recovery and Empowerment	(617) 626-8275
Vacant, Director of Race, Equity & Inclusion / Diversity	
Nancy Connolly, Assistant Commissioner for Forensic Services	(617) 626-8288
Matthew Broderick, Manager of Forensic Operations and Policy	(617) 626-8122
Stephen Barnard, Deputy Commissioner for Management and Budget	(617) 626-8305
Susan Hanley, Executive Assistant/Office Manager	(617) 626-8020
	(017) 020 0020
Darin Martin, Director of Finance	(617) 626-8038
Thuy-Nhung Nguyen, Director of Accounting and Operations	(617) 626-8038 (617) 626-8033
,	(617) 626-8038
Thuy-Nhung Nguyen, Director of Accounting and Operations	(617) 626-8038 (617) 626-8033
Thuy-Nhung Nguyen, Director of Accounting and Operations Helaina Boyd, Human Resources Liaison	(617) 626-8038 (617) 626-8033 (617) 626-8306
Thuy-Nhung Nguyen, Director of Accounting and Operations Helaina Boyd, Human Resources Liaison Kelly English, Deputy Commissioner for Child, Youth, & Family Services	(617) 626-8038 (617) 626-8033 (617) 626-8306 (617) 626-8654
Thuy-Nhung Nguyen, Director of Accounting and Operations Helaina Boyd, Human Resources Liaison Kelly English, Deputy Commissioner for Child, Youth, & Family Services Lisa Colozzo, Executive Assistant/Office Manager	(617) 626-8038 (617) 626-8033 (617) 626-8306 (617) 626-8654 (617) 626-8335
Thuy-Nhung Nguyen, Director of Accounting and Operations Helaina Boyd, Human Resources Liaison Kelly English, Deputy Commissioner for Child, Youth, & Family Services Lisa Colozzo, Executive Assistant/Office Manager Charlene Zuffante, Senior Director of CYF Policy & Operations	(617) 626-8038 (617) 626-8033 (617) 626-8306 (617) 626-8654 (617) 626-8335 (617) 626-8188
Thuy-Nhung Nguyen, Director of Accounting and Operations Helaina Boyd, Human Resources Liaison Kelly English, Deputy Commissioner for Child, Youth, & Family Services Lisa Colozzo, Executive Assistant/Office Manager Charlene Zuffante, Senior Director of CYF Policy & Operations Medical Director, Child, Youth and Family Services	(617) 626-8038 (617) 626-8033 (617) 626-8306 (617) 626-8654 (617) 626-8335 (617) 626-8188 (617) 626-8092
Thuy-Nhung Nguyen, Director of Accounting and Operations Helaina Boyd, Human Resources Liaison Kelly English, Deputy Commissioner for Child, Youth, & Family Services Lisa Colozzo, Executive Assistant/Office Manager Charlene Zuffante, Senior Director of CYF Policy & Operations Medical Director, Child, Youth and Family Services Omar Irizarry, Director of Cross-Agency Initiatives Margarita O'Neill-Arana, Director of Children's Behavioral Health	(617) 626-8038 (617) 626-8033 (617) 626-8306 (617) 626-8654 (617) 626-8335 (617) 626-8188 (617) 626-8092 (617) 626-8180
Thuy-Nhung Nguyen, Director of Accounting and Operations Helaina Boyd, Human Resources Liaison Kelly English, Deputy Commissioner for Child, Youth, & Family Services Lisa Colozzo, Executive Assistant/Office Manager Charlene Zuffante, Senior Director of CYF Policy & Operations Medical Director, Child, Youth and Family Services Omar Irizarry, Director of Cross-Agency Initiatives Margarita O'Neill-Arana, Director of Children's Behavioral Health Knowledge Center	(617) 626-8038 (617) 626-8033 (617) 626-8306 (617) 626-8654 (617) 626-8335 (617) 626-8188 (617) 626-8092 (617) 626-8180 (617) 626-8076
Thuy-Nhung Nguyen, Director of Accounting and Operations Helaina Boyd, Human Resources Liaison Kelly English, Deputy Commissioner for Child, Youth, & Family Services Lisa Colozzo, Executive Assistant/Office Manager Charlene Zuffante, Senior Director of CYF Policy & Operations Medical Director, Child, Youth and Family Services Omar Irizarry, Director of Cross-Agency Initiatives Margarita O'Neill-Arana, Director of Children's Behavioral Health Knowledge Center Heidi Holland, Director, Young Adult Transitional Services	(617) 626-8038 (617) 626-8033 (617) 626-8306 (617) 626-8354 (617) 626-8335 (617) 626-8188 (617) 626-8092 (617) 626-8180 (617) 626-8076 (617) 626-8082

Lester Blumberg, General Counsel, Legal Office	(617) 626-8233
John DiPietrantonio, Deputy General Counsel	(617) 626-8267
Jaki Fishkin, Deputy General Counsel	(617) 626-8226
Marianne Greeno, Senior Administrative Counsel	(617) 626-8228
Debra Leggett, Deputy General Counsel, Director of Privacy and Data Access (Send emails to DMHPrivacyOfficer@MassMail.State.MA.US ")	(617) 626-8160
Olubunmi (Bunmi) Olotu, Assistant General Counsel, DMH Records Access Officer ("Send emails to DMH.RAO@Mass.gov")	(508) 977-3339
Jane Trott, Information Security Officer	(617) 626-8186
Robert Wagner, Deputy General Counsel	(617) 626-8230
Beth Lucas, Deputy Commissioner for Mental Health Services	(617) 626-8084
Melissa Touadjine, Executive Assistant/Office Manager Julie Shepherd, Assistant Commissioner of Mental Health Services Mio Tamanaha, Director of Behavioral Health Helpline Kim Clougherty, Director of Community Services Jennifer Evans, Director of Community Licensing Liam Seward, Director of Compliance and Emergency Management Michael Stepansky, Senior Manager of Program & Policy Implementation Jeff Morton, Director of Project Management Director of Learning and Development (vacant) Kathy Sanders, M.D., Deputy Commissioner for Clinical and Professional Services Janet Ross, Assistant Commissioner for Clinical and Professional Services/Director of Licensing	(617) 626-8074 (617) 626-8097 (617) 626-8062 (617) 626-8164 (508) 897-2096 (617) 626-8170 (508) 616-3522 (617) 312-6286 (617) 626-8059 (617) 626-8279
Teresa Reynolds, Office Manager Licensing Division Teresa Anderson, Assistant Commissioner for Quality, Utilization and Analysis David Tringali, Director of Quality Management	(617) 626-8117 (617) 626-8308 (617) 626-8247
Mary-Louise White, Director Office of Inpatient Management (OIM)	(617) 549-1324c (508) 977-3266
Bonnie Batista, Administrative Support	(508) 977-3138
Amam Saleh, M.D., Medical Director for Office of Inpatient Management	(508) 616-2237(Hadley-primary) (857) 286-1709c (617) 626-8254 (Central Off)
Jonathan Carvalho, Operations Manager	(857) 332-4475c (508) 977-3242

DMH Operated Inpatient Facilities

Mary-Louise White, OIM Director

Bonnie Batista – Executive Assistant – (508) 977-3138

Amam Saleh, M.D., OIM Medical Director

(508) 616-2237(Hadley-primary)/(857) 286-1709 cell/(617) 626-8254 (Central Off)

Jonathan Carvalho, Operations Manager (857) 332-4475 cell/(508) 977-3242

Metro Boston Area

Metro Boston Mental Health Units at Lemuel Shattuck Hospital

170 Morton Street Jamaica Plain, MA 02130

Metro Boston Mental Health Units at Dr. Solomon Carter Fuller Mental Health Center

85 East Newton Street Boston, MA 02118

Southeast Area

Pocasset Mental Health Center

830 County Road Pocasset, MA 02559

Corrigan Mental Health Center 49 Hillside Street Fall River, MA 02720

Taunton State Hospital

60 Hodges Avenue PO Box 4007 Taunton, MA 02780

Recovery from Addiction Program (RAP)

Glass Building 60 Hodges Avenue Glass Building PO Box 4007 Taunton, MA 02780

Northeast Area

Hathorne Units Tewksbury Hospital 365 East Street

Tewksbury, MA 01876

Central Area

Worcester Recovery Center and Hospital 309 Belmont Street

Worcester, MA 01604

Telephone # (617) 522-8110

Fax (617) 522-7888 TTY (617) 971-3840

Telephone # (617) 626-8700

Fax (617) 626-8929

Telephone #

(508) 564-9600 Fax (508) 564-9700 TTY (508) 564-9677

Telephone #

(508) 235-7200 Fax (508) 235-7346 TTY (508) 678-2460

Telephone #

(508) 977-3000 Fax (508) 977-3751 TTY (508) 977-3794

Telephone #

508-977-3223

Telephone #

(978) 851-7321 ext. 2859 Fax (978) 851-1029

Telephone #

(508) 368-4000 Fax (508) 363-1515 TTY (508) 752-0127 **Person in Charge** Dr. Romas Buivydas

Dr. Romas Buivydas Chief of Psychiatric

Operations

Person in Charge

Jim Cooney

Chief Operating Officer

Person in Charge

Debra Demuth Center Director

Person in Charge

Lynne Olsen-Vieira Site Director

Person in Charge

Jonathan Carvalho Interim Chief Operating

Officer

Person in Charge

Kevin Davis Program Director (508) 977-3236

Rasim Arikan, M.D. Program Medical

Director

(508) 977-3047

Person in Charge

Brad Richardson Chief of Psychiatric

Operations

Person in Charge

Kathy Wenzel Chief Executive Officer

Tara Callahan

Chief Operating Officer

Metro Boston Area

Sara Anidi, Area Director

John Graham – Executive Assistant - (617) 626-8943 Emilio Zirpolo, Director of Field Operations – (617) 626-9248 David Hoffman, M.D., Area Medical Director – (617) 626-9223 Deborah Jones, Director of Community Services – (617) 626-9214 Melanie Schanche, Director of Child, Youth, and Family Services – (617) 626-8749 Stephen DeLisi, Area Forensic Director – (617) 626-9225 Catherine Quinerly, Director of Recovery/Rehab Services – (617) 626-9270 Paul Rogers, Director of Quality Management – (617) 626-9222

> **85 East Newton Street** Boston, MA 02118 Phone (617) 626-9200 Fax (617) 626-9216 TTY (617) 626-9257

Local Service Sites

Fuller/Bay Cove Site Office Dr. Solomon Carter Fuller Mental Health Center

85 East Newton Street Boston, MA 02118

Chinatown, Dorchester, South Boston, Roxbury, South End, Mattapan

Lindemann Community Mental Health center/Cambridge/Somerville Site Office

25 Staniford Street Boston, MA 02114

Cambridge, Charlestown, Chelsea, Downtown Boston including Beacon Hill, East Boston, North End, Revere, Somerville, Winthrop

Massachusetts Mental Health Center Site Office

75 Fenwood Road Boston, MA 02115

Allston, Back Bay, Brighton, Brookline, Fenway, Hyde Park, Jamaica Plain, Roslindale, Roxbury, West Roxbury

Telephone #

(617) 626-8944 Fax (617) 626-8884 TTY (617) 305-9913

Telephone # (617) 626-8500

Fax (617) 626-8515

Telephone # (617) 626-9300 Fax (617) 626-9591 TTY (617) 626-9576 **Person in Charge** Luis Borrero

Person in Charge

Patricia Cadet

Site Director

Site Director

Person in Charge Rachel Steiner Site Director

The following municipalities are covered by the Metro Boston Area:

Allston Cambridge **East Boston** Revere South Boston **Boston** Charlestown Hyde Park Roslindale West Roxbury **Brighton** Chelsea Jamaica Plain Roxbury Winthrop **Brookline** Dorchester Somerville Mattapan

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Southeast Area

Sue Plasse, Area Director

Andrea Keddie, Administrative Assistant – (508) 897-2032
Eric Pilsmaker, Director of Field Operations – (508) 897-2028
Kenneth Mitchell, M.D. Acting Area Medical Director – (508) 235-7239
Sue Plasse, Director of Community Services – (508) 897-2032
Alexis Romanow, Director of Child, Youth, and Family Services – (508) 897-2193
Kimberly Bistis, Psy.D., Area Forensic Director – (508) 897-2115
Matthew Cianci, Director of Recovery/Rehab Services – (508) 897-2119
Keith Palmer, Director of Quality Management – (508) 897-2178

165 Quincy Street Brockton, MA 02302 Phone (508) 897-2000 Fax (508) 897-2024 TTY (508) 897-2102

Local Service Sites

Brockton Site Office Brockton Multi-Service Center 165 Quincy Street Brockton, MA 02302

Abington, Avon, Bridgewater, Brockton, East Bridgewater, Easton, Holbrook, Rockland, Stoughton, West Bridgewater, Whitman

Cape Cod & The Islands Site Office\
500 Main Street
Hyannis, MA 02601

Aquinnah, Barnstable, Bourne, Brewster, Chatham, Chilmark, Cotuit, Dennis, Eastham, Edgartown, Falmouth, Gay Head, Harwich, Hyannis, Mashpee, Nantucket, Oak Bluffs, Orleans, Osterville, Provincetown, Sandwich, Tisbury, Truro, Vineyard Haven, Wellfleet, West Tisbury, Woods Hole, Yarmouth

Fall River Site Office Corrigan Mental Health Center 49 Hillside Street Fall River, MA 02720

Fall River, Freetown, Somerset, Swansea, Westport

New Bedford Site Office 888 Purchase Street New Bedford, MA 02740

Acushnet, Dartmouth, Fairhaven, Gosnold, Marion, Mattapoisett, New Bedford, Onset, Rochester, Wareham **Telephone** # (508) 897-2000 Fax (508) 897-2075 TTY (508) 897-2102 (Crisis Unit)

Telephone # (508) 957-0900 Fax (508) 957-0965 TTY (508) 771-3907

Telephone # (508) 235-7200 Fax (508) 235-7346 TTY (508) 678-2460

Telephone # (508) 996-7900 Fax (508) 999-1331 TTY (508) 994-2338 Person in Charge Mona MacKinnon Site Director

Person in Charge Debra Demuth Site Director

Person in Charge Lynne Olsen-Vieira Site Director

Person in ChargePaul Santos
Site Director

Plymouth Site Office 38 Industrial Park Road Plymouth, MA 02360

Carver, Duxbury, Halifax, Hanover, Hanson, Kingston, Marshfield, Pembroke, Plymouth, Plympton **Telephone** # (508) 732-3000 Fax (508) 746-3224 TTY (508) 746-0847 Person in Charge Theresa Silva Site Director

Quincy Site Office Quincy Mental Health Center 460 Quincy Avenue Quincy, MA 02169

Braintree, Cohasset, Hingham, Hull, Milton, Norwell, Quincy, Randolph, Scituate, Weymouth

Telephone # (617) 984-1000 Fax (617) 984-1040 TTY (617) 984-1041 Person in Charge Laura Ruscio Site Director

Taunton/Attleboro Site Office 60 Hodges Avenue/P.O. Box 4007 Taunton, MA 02780

Attleboro, Berkley, Dighton, Lakeville, Mansfield, Middleboro, North Attleboro, Norton, Raynham, Rehoboth, Seekonk, Taunton **Telephone** # (508) 977-3174 Fax (508) 977-3752 TTY (508) 977-3696 Person in Charge Daniel Fisher Site Director

The following municipalities are covered by the Southeast Area:

Abington	Cohasset	Gosnold	Mattapoisett	Pocasset	Tisbury
Acushnet	Cotuit	Halifax	Middleborough	Provincetown	Truro
Aquinnah	Dartmouth	Hanover	Milton	Quincy	Vineyard Haven
Attleboro	Dennis	Hanson	Nantucket	Randolph	Wareham
Avon	Dighton	Harwich	New Bedford	Raynham	Wellfleet
Barnstable	Duxbury	Hingham	North Attleboro	Rehoboth	West Bridgewater
Berkley	East Bridgewater	Holbrook	Norton	Rochester	Westport
Bourne	Eastham	Hull	Norwell	Rockland	West Tisbury
Braintree	Easton	Hyannis	Oak Bluffs	Sandwich	Weymouth
Brewster	Edgartown	Kingston	Onset	Scituate	Whitman
Bridgewater	Fairhaven	Lakeville	Orleans	Seekonk	Woods Hole
Brockton	Fall River	Mansfield	Osterville	Somerset	Yarmouth
Carver	Falmouth	Marion	Pembroke	Stoughton	
Chatham	Freetown	Marshfield	Plymouth	Swansea	
Chilmark	Gay Head	Mashpee	Plympton	Taunton	

Northeast Area

Susan C. Wing, Area Director

Efijenia Vasquez, Administrative Assistant – (978) 863-5059
Michael Curtis, Director of Field Operations – (978) 863-5099
Daniel Breslin, M.D., Area Medical Director – (978) 863-5054
Linda Simons, Director of Community Services – (978) 863-5043
Laurie Gobeil, Director of Child, Youth, and Family Services – (978) 863-5069
Karin Orr, Area Forensic Director – (978) 863-5039
Justin Brown, Director of Recovery/Rehab Services – (978) 863-5012
Heather Valcanas, Director of Quality Management – (978) 863-5071

P.O. Box 387 365 East Street Tewksbury, MA 01876-0387 Phone (978) 863-5000 Fax (978) 863-5091 TTY (978) 640-1193

Local Service Sites

Acton Site Office
35 Nagog Park, 2nd Floor
Acton, MA 01720

Acton, Arlington, Bedford, Belmont, Boxborough, Burlington, Carlisle, Concord, Lexington, Lincoln, Littleton, Maynard, Stow, Waltham, Watertown, Wilmington, Winchester, Woburn

Essex North Site Office 280 Merrimack Street, 3rd Floor, Suite 360 Lawrence, MA 01843

Amesbury, Andover, Boxford, Bradford, Byfield, Georgetown, Groveland, Haverhill, Lawrence, Merrimac, Methuen, Newbury, Newburyport, North Andover, Rowley, Salisbury, West Newbury

Lowell Site Office 55 Technology Drive, 2nd Floor Lowell, MA 01851

Billerica, Chelmsford, Dracut, Dunstable, Lowell, Tewksbury, Tyngsboro, Westford

Lynn Site Office 330 Lynnway, Suite 201 Lynn, MA 01902

Lynn, Lynnfield, Nahant, Saugus, Swampscott

Metro North Site Office 178 Albion Street, Suite 410 Wakefield, MA 01880

Everett, Malden, Medford, Melrose, North Reading, Reading, Stoneham, Wakefield **Telephone** # (978) 206-2100

Fax (978) 206-2127 TTY (978) 206-2126

Telephone #

(978) 738-4500 Fax (978)738-4559 TTY (978) 738-4558

Telephone #

(978) 322-5000 Fax (978) 322-5077 TTY (978) 458-6142

Telephone #

(781) 477-2070 Fax (781) 477-2071 TTY (781)477-2075

Telephone #

(781) 224-7900 Fax (781) 224-7937 TTY (781) 224-7935 Person in Charge

Amelia Peebles Site Director

Person in Charge

Steven Noroian Site Director

Person in Charge

Gerard Frater Site Director

Person in Charge

Sean McKinnon Interim Site Director

Person in Charge Lori Montello

Site Director

45 Congress Street, Suite 4120 Salem, MA 01970

Beverly, Danvers, Essex, Gloucester, Hamilton, Hathorne, Ipswich, Manchester, Marblehead, Middleton, Peabody, Rockport, Salem, Topsfield, Wenham **Telephone** # (978) 741-7300 Fax (978) 741-7340 TTY (978) 741-7360 **Person in Charge** Sean McKinnon Site Director

Salem

Saugus

Stow

Salisbury

Stoneham

Swampscott

Tewksbury

Tyngsborough

Topsfield

Wakefield

Waltham

The following municipalities are covered by the Northeast Area:

Acton Dracut Dunstable Amesbury Essex Andover Arlington Everett Bedford Georgetown Belmont Gloucester Hamilton Beverly Haverhill Billerica Boxborough **Ipswich Boxford** Lawrence Bradford Lexington Burlington Lincoln **Byfield** Littleton Carlisle Lowell Chelmsford Lynn Concord Lynnfield Danvers Malden

Manchester Marblehead Maynard Medford Melrose Merrimac Methuen Middleton Nahant North Andover North Reading Newbury Newburyport Peabody Reading Rockport Rowley

Watertown
Wenham
Westford
West Newbury
Wilmington
Winchester
Woburn

Central Massachusetts Area

Jerry Juliano, Area Director

Nicole Palmer, Administrative Assistant – (774) 420-3144
Michael Farrah, Director of Field Operations – (774) 420-3162
Tina Render, MD, Area Medical Director – (774) 420-3170
Annah Undenge, Director of Community Services – (774) 420-3173
Carly Sebastian, Director of Child, Youth, and Family Services – (774) 420-3141
Kathleen Cahill Area Forensic Director – (774) 420-3124
Valerie Comerford, Director of Recovery and Employment – (774) 420-3172
Alexandra Petit-Frere, Director of Quality Management – (774) 420-3143

Farmhouse 361 Plantation Street, 1st Floor Worcester, MA 01605 Phone (774) 420-3140 Fax (774) 420-3165

<u>Local Service Sites</u>
North County Site Office
49 Nursery Lane
Fitchburg, MA 01420

Ashburnham, Ashby, Ayer, Barre, Berlin, Bolton, Clinton, Fitchburg, Gardner, Gilbertville, Groton, Hardwick, Harvard, Hubbardston, Lancaster, Leominster, Lunenburg, New Braintree, Oakham, Pepperell, Princeton, Rutland, Shirley, Sterling, Templeton, Townsend, Westminster, Winchendon

South County Site Office 40 Institute Road, Oaks "B" Bldg. North Grafton, MA 01536

Bellingham, Blackstone, Brimfield, Brookfield, Charlton, Douglas, Dudley, East Brookfield, Franklin, Grafton, Holland, Hopedale, Medway, Mendon, Milford, Millbury, Millville, Northbridge, North Brookfield, North Grafton, Oxford, Southbridge, Spencer, Sturbridge, Sutton, Upton, Uxbridge, Wales, Warren, Webster, West Brookfield, Whitinsville

Worcester Site Office 361 Plantation Street, - 2nd Floor Worcester, MA 01605

Auburn, Boylston, Holden, Leicester, Paxton, Shrewsbury, West Boylston, Worcester

Canton Site Office Pappas Rehabilitation Hospital for Children Donovan Building -2^{nd} Floor 5 Randolph Street Canton, MA 02021

Canton, Dedham, Foxboro, Medfield, Millis, Needham, Newton, Norfolk, Norwood, Plainville, Sharon, Walpole, Wellesley, Weston, Westwood, Wrentham **Telephone** # (978) 353-4400 Fax (978) 348-1275

Telephone # (508) 887-1100 Fax (508) 887-1166

Telephone # (774) 420-3100 Fax (774) 420-3111 VP: (508) 340-4831

Telephone # (781) 401-9700 Fax (781) 401-9721 Person in Charge Emily Colonna Site Director

Person in Charge

Patricia Surette

Site Director

Person in Charge

Beth Cafarella

Site Director

Person in Charge Juliet Sithole-Berk Site Director Westborough Site Office Hadley Building 167 Lyman Street Westborough, MA 01581

Ashland, Dover, Framingham, Holliston, Hopkinton, Hudson, Marlborough, Natick, Northborough, Sherborn, Southborough, Sudbury, Wayland, Westborough **Telephone** # (508) 616-2801 Fax (508) 616-2864 VP: (508) 614-9265 **Person in Charge** Tara Brennan Site Director

The following municipalities are covered by the Central Mass Area:

Millville

Ashburnham Gardner Ashby Gilbertville Ashland Grafton Auburn Groton Ayer Harvard Barre Hardwick Holden Bellingham Berlin Holliston Blackstone Holland **Bolton** Hopedale **Boylston** Hopkinton Brimfield Hubbardston Canton Hudson Brookfield Lancaster Charlton Leicester Clinton Leominster Dedham Lunenburg Douglas Marlborough Dover Medfield Dudley Medway East Brookfield Mendon Fitchburg Milford Millbury Foxboro Framingham Millis

Franklin

Natick Needham New Braintree Newton Norfolk Northbridge North Brookfield North Grafton Norwood Oakham Oxford Paxton Pepperell Plainville Princeton Rutland Sharon Sherborn Shirley Shrewsbury Southbridge Southborough Southbridge Spencer

Sterling

Sturbridge Sudbury Sutton Templeton Townsend Upton Uxbridge Wales Walpole Warren Webster Wellesley West Boylston West Brookfield Westborough Westminster Weston Westwood Whitinsville Winchendon Worcester Wrentham

Western Massachusetts Area

Julie Schwager, Area Director

Carol Pacinella, Administrative Assistant – (413) 587-6446
Susan Oman, Director of Field Operations – (413) 587-3541
Andrea Stone, M.D., Area Medical Director – (413) 587-6341
Heather Martin, Director of Community Services – (413) 587-6233
Sean Barry, Director of Child, Youth, and Family Services – (413) 587-6358
John Barber, Area Forensic Director – (413) 587-6244
Celeste Clerk, Director of Recovery/Rehab Services – (413) 587-6478
Resa Brandfonbrener, Director of Quality Management – (413) 587-6346

1 Prince Street Northampton, MA 01060 Phone (413) 587-6200 Fax (413) 587-6203 TTY (413) 586-6592

<u>Local Service Sites</u> Berkshire Site Office 333 East Street Pittsfield, MA 01201

Adams, Alford, Becket, Cheshire, Clarksburg, Dalton, Egremont, Florida, Great Barrington, Hancock, Hinsdale, Housatonic, Lanesboro, Lee, Lenox, Monroe, Monterey, Mount Washington, New Ashford, New Marlboro, North Adams, Otis, Peru, Pittsfield, Richmond, Sandisfield, Savoy, Sheffield, Stockbridge, Tyringham, Washington, West Stockbridge, Williamstown, Windsor

Franklin/North Quabbin Site Office 13 Prospect Street Greenfield, MA 01301

Ashfield, Athol, Bernardston, Buckland, Charlemont, Colrain, Conway, Deerfield, Erving, Gill, Greenfield, Hawley, Heath, Leverett, Leyden, Montague, New Salem, Northfield, Orange, Petersham, Phillipston, Rowe, Royalston, Shelburne, Shutesbury, Sunderland, Turners Falls, Warwick, Wendell, Whately

Hampshire Site Office 1 Prince Street Northampton, MA 01060

Amherst, Chesterfield, Cummington, Easthampton, Goshen, Hadley, Hatfield, Middlefield, Northampton, Pelham, Plainfield, Westhampton, Williamsburg, Worthington

Holyoke/Chicopee Site Office 140 High Street, Suite 525 Springfield, MA 01105

Belchertown, Bondsville, Chicopee, Granby, Holyoke, Ludlow, Monson, Palmer, South Hadley, Southampton, Thorndike, Three Rivers, Ware **Telephone** # (413) 395-2000 Fax (413) 395-2018 TTY (413) 443-8294

Telephone # (413) 772-5600 Fax (413) 772-5638 TTY (413) 772-3076

Telephone # (413) 587-6200 Fax (413) 587-5333 TTY (413) 586-6592

Telephone # (413) 452-2300 Fax (413) 452-2372 TTY (413) 747-7240 Person in Charge Chris Haley Site Director

Person in Charge Dan Sontag Site Director

Person in Charge Kristin M. Smith Site Director

Person in Charge Tracy Harris Site Director Springfield Site Office 140 High Street, Suite 525 Springfield, MA 01105

East Longmeadow, Hampden, Longmeadow, Springfield, Wilbraham

Westfield Site Office 1 Prince Street Northampton, MA 01060

Agawam, Blandford, Chester, Granville, Huntington, Montgomery, Russell, Southwick, Tolland, Westfield, West Springfield **Telephone** # (413) 452-2300 Fax (413) 452-2306 TTY (413) 747-7240

Telephone # (413) 587-6200 Fax (413) 587-6444 TTY (413) 586-6592 Person in Charge Jennifer Dugan Site Director

Person in Charge Christine Fowle Site Director

The following municipalities are covered by the Western Mass Area:

Adams	Deerfield	Lanesborough	Palmer	Thorndike
Agawam	Easthampton	Lee	Pelham	Three Rivers
Alford	East Longmeadow	Lenox	Peru	Tolland
Amherst	Egremont	Leverett	Petersham	Turner Falls
Ashfield	Erving	Leyden	Phillipston	Tyringham
Athol	Florida	Longmeadow	Pittsfield	Ware
Becket	Gill	Ludlow	Plainfield	Warwick
Belchertown	Goshen	Middlefield	Richmond	Washington
Bernardston	Granby	Monroe	Rowe	Wendell
Blandford	Granville	Monson	Royalston	Westfield
Bondsville	Great Barrington	Montague	Russell	Westhampton
Buckland	Greenfield	Monterey	Sandisfield	West Springfield
Charlemont	Hadley	Montgomery	Savoy	West Stockbridge
Cheshire	Hampden	Mt. Washington	Sheffield	Whately
Chester	Hancock	New Ashford	Shelburne	Wilbraham
Chesterfield	Hatfield	New Marlborough	Shutesbury	Williamsburg
Chicopee	Hawley	New Salem	South Hadley	Williamstown
Clarksburg	Heath	North Adams	Southampton	Windsor
Colrain	Hinsdale	Northfield	Southwick	Worthington
Conway	Holyoke	Northampton	Springfield	
Cummington	Housatonic	Orange	Stockbridge	
Dalton	Huntington	Otis	Sunderland	

Alphabetical Listing of Massachusetts Cities, Towns and Area Offices Covered by DMH

Abington (Southeast) Acton (Northeast) Acushnet (Southeast) Adams (Western) Agawam (Western) Alford (Western) Allston (Metro Boston) Amesbury (Northeast) Amherst (Western) Andover (Northeast) Aguinnah (Southeast) Arlington (Northeast) Ashburnham (Central) Ashby (Central) Ashfield (Western) Ashland (Central) Athol (Western) Attleboro (Southeast) Auburn (Central) Avon (Southeast) Ayer (Central) Barnstable (Southeast) Barre (Central) Becket (Western) Bedford (Northeast) Belchertown (Western) Bellingham (Central) Belmont (Northeast) Berkley (Southeast) Berlin (Central) Bernardston (Western) Beverly (Northeast) Billerica (Northeast) Blackstone (Central) Blandford (Western) Bolton (Central) Bondsville (Western) Boston (Metro Boston) Bourne (Southeast) Boxborough (Northeast) Boxford (Northeast) Boylston (Central) Bradford (Northeast) Braintree (Southeast) Brewster (Southeast) Bridgewater (Southeast) Brighton (Metro Boston) Brimfield (Central) Brockton (Southeast) Brookfield (Central) Brookline (Metro Boston) Buckland (Western) Burlington (Northeast) Byfield (Northeast) Cambridge (Metro Boston) Canton (Central) Carlisle (Northeast) Carver (Southeast)

Charlemont (Western) Charlestown (Metro Boston) Charlton (Central) Chatham (Southeast) Chelmsford (Northeast) Chelsea (Metro Boston) Cheshire (Western) Chester (Western) Chesterfield (Western) Chicopee (Western) Chilmark (Southeast) Clarksburg (Western) Clinton (Central) Cohasset (Southeast) Colrain (Western) Concord (Northeast) Conway (Western) Cotuit (Southeast) Cummington (Western) Dalton (Western) Danvers (Northeast) Dartmouth (Southeast) Dedham (Central) Deerfield (Western) Dennis (Southeast) Dighton (Southeast) Dorchester (Metro Boston) Douglas (Central) Dover (Central) Dracut (Northeast) Dudley (Central) Dunstable (Northeast) Duxbury (Southeast) East Boston (Metro Boston) East Bridgewater (Southeast) East Brookfield (Central) East Longmeadow (Western) Eastham (Southeast) Easthampton (Western) Easton (Southeast) Edgartown (Southeast) Egremont (Western) Erving (Western) Essex (Northeast) Everett (Northeast) Fairhaven (Southeast) Fall River (Southeast) Falmouth (Southeast) Fitchburg (Central) Florida (Western) Foxboro (Central) Framingham (Central) Franklin (Central) Freetown (Southeast) Gardner (Central) Gay Head (Southeast) Georgetown (Northeast)

Gilbertville (Central)

Gill (Western) Gloucester (Northeast) Goshen (Western) Gosnold (Southeast) Grafton (Central) Granby (Western) Granville (Western) Great Barrington (Western) Greenfield (Western) Groton (Central) Groveland (Northeast) Hadley (Western) Halifax (Southeast) Hamilton (Northeast) Hampden (Western) Hancock (Western) Hanover (Southeast) Hanson (Southeast) Hardwick (Central) Harvard (Central) Harwich (Southeast) Hatfield (Western) Hathorne (Northeast) Haverhill (Northeast) Hawley (Western) Heath (Western) Hingham (Southeast) Hinsdale (Western) Holbrook (Southeast) Holden (Central) Holland (Central) Holliston (Central) Holvoke (Western) Hopedale (Central) Hopkinton (Central) Housatonic (Western) Hubbardston (Central) Hudson (Central) Hull (Southeast) Huntington (Western) Hyannis (Southeast) Hyde Park (Metro Boston) Ipswich (Northeast) Jamaica Plain (Metro Boston) Kingston (Southeast) Lakeville (Southeast) Lancaster (Central) Lanesborough (Western) Lawrence (Northeast) Lee (Western) Leicester (Central) Lenox (Western) Leominster (Central) Leverett (Western) Lexington (Northeast) Leyden (Western) Lincoln (Northeast) Littleton (Northeast)

Longmeadow (Western) Lowell (Northeast) Ludlow (Western) Lunenburg (Central) Lynn (Northeast) Lynnfield (Northeast) Malden (Northeast) Manchester (Northeast) Mansfield (Southeast) Marblehead (Northeast) Marion (Southeast) Marlborough (Central) Marshfield (Southeast) Mashpee (Southeast) Mattapan (Metro Boston) Mattapoisett (Southeast) Maynard (Northeast) Medfield (Central) Medford (Northeast) Medway (Central) Melrose (Northeast) Mendon (Central) Merrimac (Northeast) Methuen (Northeast) Middleborough (Southeast) Middlefield (Western) Middleton (Northeast) Milford (Central) Millbury (Central) Millis (Central) Millville (Central) Milton (Southeast) Monroe (Western) Monson (Western) Montague (Western) Monterey (Western) Montgomery (Western) Mount Washington (Western) Nahant (Northeast) Nantucket (Southeast) Natick (Central) Needham (Central) New Ashford (Western) New Bedford (Southeast) New Braintree (Central) New Marlborough (Western) New Salem (Western) Newbury (Northeast) Newburyport (Northeast) Newton (Central) Norfolk (Central) North Adams (Western) North Andover (Northeast) North Attleboro (Southeast) North Brookfield (Central) North Grafton (Central)

Alphabetical Listing of Massachusetts Cities, Towns and Area Offices Covered by DMH

North Reading (Northeast)
Northampton (Western)
Northborough (Central)
Northbridge (Central)
Northfield (Western)
Norton (Southeast)
Norwell (Southeast)
Norwood (Central)
Oak Bluffs (Southeast)
Oakham (Central)
Onset (Southeast)
Orange (Western)
Orleans (Southeast)
Osterville (Southeast)
Otis (Western)

Oxford (Central) Palmer (Western) Paxton (Central) Peabody (Northeast) Pelham (Western) Pembroke (Southeast) Pepperell (Central) Peru (Western) Petersham (Western) Phillipston (Western) Pittsfield (Western) Plainfield (Western) Plainville (Central) Plymouth (Southeast) Plympton (Southeast) Pocasset (Southeast) Princeton (Central) Provincetown (Southeast) Ouincy (Southeast) Randolph (Southeast) Ravnham (Southeast)

Reading (Northeast)

Rehoboth (Southeast)

Revere (Metro Boston) Richmond (Western) Rochester (Southeast) Rockland (Southeast)) Rockport (Northeast) Roslindale (Metro Boston)

Rowe (Western) Rowley (Northeast) Roxbury (Metro Boston) Royalston (Western) Russell (Western) Rutland (Central) Salem (Northeast) Salisbury (Northeast) Sandisfield (Western) Sandwich (Southeast) Saugus (Northeast) Savoy (Western) Scituate (Southeast) Seekonk (Southeast) Sharon (Central) Sheffield (Western) Shelburne (Western) Sherborn (Central)

Southampton (Western)
Southborough (Central)
South Boston (Metro Boston)
Southbridge (Central)
Southwick (Western)
Spencer (Central)
Springfield (Western)

Sterling (Central)

Shirley (Central)

Shrewsbury (Central)

Shutesbury (Western)

Somerset (Southeast)

Somerville (Metro Boston)

South Hadley (Western)

Stockbridge (Western)
Stoneham (Northeast)
Stoughton (Southeast)
Stow (Northeast)
Sturbridge (Central)
Sudbury (Central)
Sunderland (Western)
Sutton (Central)
Swampscott (Northeast)

Sutton (Central) Swampscott (Northeast) Swansea (Southeast) Taunton (Southeast) Templeton (Central) Tewksbury (Northeast) Thorndike (Western) Three Rivers (Western) Tisbury (Southeast) Tolland (Western) Topsfield (Northeast) Townsend (Central) Truro (Southeast) Turners Falls (Western) Tyngsborough (Northeast) Tyringham (Western) Upton (Central) Uxbridge (Central)

Vineyard Haven ((Southeast)
Wakefield (Northeast)
Wales (Central)
Walpole (Central)
Waltham (Northeast)
Ware (Western)
Wareham (Southeast)
Warren (Central)
Warwick (Western)
Washington (Western)
Watertown (Northeast)
Wayland (Central)
Webster (Central)

Wellesley (Central) Wellfleet (Southeast) Wendell (Western) Wenham (Northeast) West Boylston (Central) West Bridgewater (Southeast) West Brookfield (Central) West Newbury (Northeast) West Roxbury (Metro Boston) West Springfield (Western) West Stockbridge (Western) West Tisbury (Southeast) Westborough (Central) Westfield (Western) Westford (Northeast) Westhampton (Western) Westminster (Central) Weston (Central) Westport (Southeast) Westwood (Central) Weymouth (Southeast) Whately (Western) Whitinsville (Central) Whitman (Southeast) Wilbraham (Western) Williamsburg (Western) Williamstown (Western) Wilmington (Northeast) Winchendon (Central) Winchester (Northeast) Windsor (Western) Winthrop (Metro Boston) Woburn (Northeast) Woods Hole (Southeast)

Worcester (Central)

Wrentham (Central)

Worthington (Western)

Yarmouth (Southeast)